

## **Annual General Meeting**

### **Chair's Report**

**July 8, 2023**

The following report covers the period since our last AGM on July 10<sup>th</sup> 2022.

### **Acknowledgements**

#### **Thank you to the following:**

- Health Care Team and clinic staff
- Other health care and allied services support, first responders and BCEHS team
- MIHCA Board members who have left or are leaving:
  - Alison Martin and Cathy Purss, who left the board during this past year
  - Malcolm Inglis and Diana King, whose terms have ended
- MIHCA Board members remaining: Abbie Hain, Rob McFarlane and Fran Wertman.
- Public Health Nursing Team for several community vaccination clinics and the volunteers who supported them – including MIHCA board and other members of the community and our Mayne Island volunteer firefighters

### **Key Accomplishments**

#### **Strategic Plan for 2023-2026**

The results of our comprehensive Health Care Survey (2021/2022) led to the development of our **Strategic Plan** to address pressures on the health care team, population increase, growing waiting list and resource challenges:

Our plan was built around three key themes: expanding access to quality healthcare on Mayne; collaborating with our healthcare team and other gulf island health associations to advocate for improved and sustainable change in health care delivery; and providing education and training that support Mayne Islanders' engagement in their own health and well-being.

#### **Increased participation/profile with influencers on decision-makers**

- Membership in the BC Association of Community Health Centres (BCACHC) as an emerging community health centre
- Partnering and collaborating with like organizations (e.g. other Gulf Island health associations) to identify viable service models
- Continuing to work closely with our healthcare team and Island Health

#### **Whole Community Vaccination Clinics**

Organized and supported whole community vaccination clinics (Influenza and COVID) in the fall of 2022 and the spring of 2023

#### **Acquisition of a new Electronic Medical Record System (EMR)**

Purchase of a new EMR for the clinic: In collaboration with the health care team, we engaged in a rigorous vendor selection process. We expect the transition from the current system will be complete in early September this year. Thank you to board member Malcolm Inglis for spearheading this initiative with the health care team.

### **Education Events**

Our focus on health and wellness continued with another First Aid Training Session in July 2022, an Opioid Overdose, Prevention and Response presentation led by Dr. Losier in November 2022 and a community Grief Counselling session in June 2023.

### **New Services at the Health Centre**

Dr. Travis Cox began providing monthly chiropractic services in August 2022. And after several years in the works, we've had confirmation that a mobile mammography unit will be on Mayne in October or November 2023.

In-Reach Physio has resumed on-site visits in addition to virtual appointments.

### **Challenges**

#### **Loan Equipment Program**

We continue to work towards resolving the insurance coverage problem associated with this program and hope to have a solution soon.

### **Key areas of focus in the coming months**

- Implementing our Strategic Plan
- Working towards full "community health centre" status (BCACHC)
- Establishing an advisory committee to the board to provide input and representation from the broader community
- Establishing an education program
- Continuing to organize and support vaccination clinics
- Actively seek additional complementary healthcare services
- Strengthening connections with Mayne Island service groups.

We are anticipating another busy year and look forward to augmenting our board and sharing our progress throughout the year.

Respectfully submitted,

Lindsay Allan, MIHCA Chair